

1-2017

# Integrated Clusters Information Technology Systems Journey

Plymouth State University

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## Recommended Citation

Plymouth State University, "Integrated Clusters Information Technology Systems Journey" (2017). *Clusters*. 69.  
<http://digitalcommons.plymouth.edu/plymouthclusters/69>

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## **Integrated Clusters Information Technology Systems Journey**

### **Current Tools In Use**

1. Wordpress – Integrated Clusters Website including blog (behind firewall)
2. Office 365 groups – one per cluster
3. Yammer
4. Sharepoint – guides only (Moodle site archived)
5. Qualtrics
6. Microsoft Word – proposal forms
7. Qualtrics – forms
8. Microsoft Excel – integrated cluster calendars
9. Marketing Cloud/Salesforce – Transformation Information emails

### **IT Resources Exploration Timeline**

#### **Summer**

- Steering committee discussions surrounding information technology options/direction
- Office 365 architecture and needs discussion with Jo-Ann Guilmett, Ted Wisniewski and Matt Heyner, Ross Humer and Denise Hutchins
- Office 365 architecture & Sharepoint discussion with UNH ITS staff and Jo-Ann Guilmett, Ted Wisniewski, Matt Heyner and Denise Hutchins
- Sharepoint work to get cluster guide site operational; archive Moodle – Denise Hutchins & Josh Betit
- Matchmaking needs/information sharing meeting with Rodney Ekstrom, Ben Amsden, Erik Spieth, Ross Humer and Denise Hutchins – similarities between alumni, partnerships and clusters

#### **Fall**

- Continued matchmaking/data sharing discussions with Ben Amsden & Jessica Dutille
- Integrated Clusters IT Platform document crafted and shared with Jo-Ann Guilmett??
- Data discussion with Marcia Schmidt Blaine, Terri Dautcher and Tracy Claybaugh and Ross Humer, Robyn Parker and Denise Hutchins
- Requirements document created??
- Office 365 distribution email list and cluster group testing – Denise Hutchins and guides
- Meetings with guides reviewing technology and communication needs
- Salesforce Communities demonstration with Rich Grossman & Jo-Ann Guilmett
- Technology requirements discussion Ross Humer and Amy Schwartz
- Salesforce demonstration with Ava Tyler, Ross Humer, Robyn Parker and Denise Hutchins